

IMPORTANT INFORMATION RELATING TO PORTABLE GAS HEATERS



Impact Housing Association Limited DO NOT encourage the use of portable gas appliances (e.g. calor gas heaters) for safety reasons. If you need to use a portable heating appliance for a short period please -make sure you follow this guidance:

General Guidance for All Portable Heaters:

- Always follow the Manufacturer's operating and maintenance instructions. Keep them clean and serviced regularly. Pay special attention following a period of storage or after a seasonal break.
- Ventilate rooms where the heater is to be used.
- Ensure a permanent safety guard is fitted. If the heater is to be used in one place, fix it securely to a floor or a wall.
- Turn off portable heaters before going to bed at night.
- Do not move the heater while it is alight or switched on.
- Do not stand or sit too close, your clothing may melt or ignite.
- Do not place a heater too close to furniture, bedding, or curtains.
- Do not place heaters where they can be knocked over.
- Do not operate a heater from where a door could open on to it.
- Do not air or dry clothing on heaters.
- Do not leave portable heaters on if young children or pets are left unattended.
- Do not use flammable adhesives, cleaning fluids or aerosol sprays near a heater.
- Remember that fumes given off from some products are heavier than air and will travel some distance.

IT IS PART OF YOUR TENANCY AGREEMENT that you are required not to store any flammable materials within your property (a portable gas heater would fall into this category). It would be much safer for you to use portable electric heaters whilst still following the guidelines set about above.

IMPROVEMENT THROUGH ACTION

Head Office: Nook Street, Workington, Cumbria CA14 4EH

Telephone: 03448 736290 | Text: 07946336336 | Web: www.impacthousing.org.uk | Email:

Enquiry@impacthousing.org.uk

Registered Society 21411R



We recommend portable gas heaters aren't used because they can be dangerous if they are faulty or not looked after properly:

- There may be a risk of the cylinder exploding – putting you, your family and neighbours at risk.
- There may be a risk of a portable gas heater giving off dangerous carbon monoxide. Carbon Monoxide is a colourless and odourless gas that can go completely unnoticed but can cause serious illness or in severe cases death due to poisoning.

They can also increase the likelihood of condensation mould as every KG of gas used produces one litre of ~~water~~ water which forms as condensation on interior walls. Issues with damp and/or mould in your property and may lead to further health issues.

If your gas supply is currently capped and you are using a portable heater Impact Housing Association Limited may be able to help you get your gas turned back on again.

To get your gas supply turned back on again please ensure that you have registered with an energy supplier and have credit on both your gas and electric and then telephone us on 03448 736290 and speak to our N-Gage Customer Services Team who will be happy to order this work for you.

If you are having trouble paying your energy bills or if you are in debt on your pre-payment meter our Money Matters Team may be able to help you. Please call 03448 736290 and ask to be put in touch with someone in that Team. You may also find useful information about this service on our website.

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